



# Northeastern University

*Center for Health Policy and  
Healthcare Research*

Newsletter

October 2014

## Dear Readers,

Welcome to the inaugural issue of Northeastern's Center for Health Policy and Healthcare Research Newsletter. Located in Boston, Massachusetts, a major healthcare hub, we are an interdisciplinary research center dedicated to promoting the efficiency, quality, and accessibility of health care services through innovative research, education and policy analysis.

Our faculty span schools and colleges across Northeastern University including the D'Amore-McKim School of Business, the Bouvé College of Health Sciences, the School of Law, the School of Public Policy and Urban Affairs, and the College of Computer and Information Sciences. Since the formation of the Center in 2010, our faculty have published their research in such journals as *New England Journal of Medicine*, *Journal of the American Medical Association*, *Milbank Quarterly*, *Medical Care*, and *Medical Care Research and Review*. Funding to support the Center's work has come from the Robert Wood Johnson Foundation, Agency for Healthcare Research and Quality, and the Department of Veterans Affairs. Please see our website for more detailed information on our research.

Sincerely,

**Gary J. Young, J.D., Ph.D.**

Director, Northeastern University Center for  
Health Policy and Healthcare Research

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## Healthcare gets organized

Courtesy of news@Northeastern

"Health professionals and researchers often emphasize the importance of what is known as healthcare's 'triple aim': enhancing patient care, improving population health, and reducing costs. To ensure the success of healthcare reforms that target these goals-whether they are specific to a single hospital or as sweeping as President Obama's Affordable Care Act-healthcare systems and practices must be organized and managed efficiently and effectively.



Photo courtesy of news@Northeastern

To that end, Northeastern convened an interdisciplinary group of 60 experts nationwide from the healthcare industry and academia for the 15th annual Organization Theory in Health Care Association conference on May 29-30."

[Read more](#)

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## Does your healthcare provider know you?

Courtesy of news@Northeastern

"The U.S. healthcare system today is increasingly embracing technologies and innovations that value speed, efficiency, and cost reduction. Northeastern University sociologist Timothy Hoff says it's being assumed that this trend is leading to a more patient-centric system."

[Read more](#)

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## Video: The Value of Understanding Health Care Customers' Needs

Courtesy of the D'Amore-McKim LeadersatWork blog

"As leading health care providers begin to think and interact with patients as if they were 'customers,' innovative forms of delivering care must be realized. Health care providers are learning how to effectively understand and meet patient needs in more efficient ways. To learn more about this new dynamic, listen to Russ Moran explain trends he sees in the industry."

[Read more](#)

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## Could Mass. health trust have national impact?

Courtesy of news@Northeastern

"The 2006 Massachusetts healthcare reform law requiring residents to have health insurance is widely recognized for laying the groundwork for President Obama's Affordable Care Act. Now, a Northeastern University report offers a comprehensive examination of another state health initiative focused on cost prevention that could again become a model replicated across the U.S."

[Read more](#)

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## Better strategies to treat dementia

Courtesy of news@Northeastern

"Imagine waking up in an unfamiliar room surrounded by strangers telling you what to do. On top of the confusion you feel, you are also in severe pain and cannot find the words to describe it nor the trust to

even want to. For many residents of the nation's 15,600 nursing homes, this scenario is the daily reality, and many of them react with behaviors that clinicians often find difficult to manage."

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Photo courtesy of Northeastern Magazine

### **Three Takes on Healthcare Delivery**

Courtesy of Northeastern Magazine

Three faculty members of the Northeastern University community reveal how they are working to reform healthcare.

[Read more](#)

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